

Canadian Square and Round Dance Society
Annual General Meeting
Lacombe, AB
Sunday, September 6th, 2015

Toll Free Line Report

The Toll Free Line is keeping our volunteer, Janet Mills, busy at times. Perhaps, even challenging at times. But, we wish to extend our sincere appreciation to Janet for responding to the numerous calls that come on that line.

We are in contact with Janet on a monthly basis. Janet keeps a Log Book and is able to cross check the information that we receive on the invoice. So far, the statistics usually match.

Many of the telephone callers do not leave a message. Janet finds a number of calls a “bit nerve racking” because she doesn’t know if this is a dancer requiring information, or, if it is one of the election calls.

Janet has started to return calls only if the caller has left a message. Janet is “willing to continue for another year if everyone is in agreement about the way she is handling the telephone calls”.

One year (July 1st, 2014 to June 30th, 2015) of invoices for the Toll Free Line has amounted to \$28.33.

Respectfully submitted,
Lorraine Kozera
Chair for the Toll Free Line